



# NIAGARA REGIONAL POLICE SERVICE

Career Opportunity

**Position Title:** Temporary Communicator  
**Current Location(s):** Niagara Region  
**Association:** Niagara Regional Police Association  
**Posting Date:** March 16, 2020  
**Closing Date:** April 20, 2020

## POSITION SUMMARY

As a vital part of the Niagara Regional Police Service response team, Communicators are responsible for generating calls for service and relaying information to Field Units. They are also the Primary Public Safety Answering Point for the Regional Municipality of Niagara's 9-1-1 Emergency Telephone System. The position encompasses two functions – Radio Dispatcher and Emergency and non-emergency Call-Taker.

## JOB REQUIREMENTS

As the first point of contact with the public, Communicators must present a professional demeanor, have the proven ability to use interpersonal and communication skills, critical thinking and sound judgment in a challenging setting and possess above average computer skills. In order to be considered, you must have completed a secondary school diploma (or equivalent) and have at least 2 years of workplace experience. Relevant experience in a similar environment or completion of an Emergency Communication certificate will be considered an asset.

## EMPLOYMENT TESTING PROCESS

Selected applicants will be contacted for pre-employment evaluations including typing (minimum 45 words per minute), aptitude testing and behaviorally based job-specific assessments.

## WORK ENVIRONMENT FOR TEMPORARY EMPLOYEES

- Must be available to work all shifts, supporting a 24 hour, 7 day a week operation
- Opportunity to apply to permanent job postings within our Service
- Opportunity to participate in our comprehensive benefits program, once you have completed 480 hours of work

- Opportunity to participate in our OMERS pension plan, once you have completed two consecutive years of 700 hours of work

**Qualified applicants are invited to submit a cover letter and resume online by clicking on the Civilian Application Form link referencing the Position Number and/or Title Name above.**