



DOMESTIC
Violence
VICTIM SERVICES

LINKS AND CONTACT INFORMATION FOR OTHER AGENCIES

PLACES OF SAFETY—NIAGARA'S SHELTERS

GILLIAN'S PLACE

24 hours 365 days

Call COLLECT 905-684-8331

ADMINISTRATION: 905-684-4000

<http://www.womensplacestcatharines.ca/>

WOMEN'S PLACE OF SOUTH NIAGARA INC

Niagara Falls

24 hours 365 days

Call COLLECT 905-356-5800

ADMINISTRATION: 905-356-3933

Welland

24 hours 365 days

Call COLLECT 905-788-0113

ADMINISTRATION: 905-732-4632

<http://www.womensplacesn.org/>

The shelters provide crisis intervention for female victims of physical, sexual, or emotional abuse, with or without children. Free emergency transportation is available to a safe, homelike setting that includes all meals, emergency clothing, and personal needs to women in crisis. One to One and Group counselling is available, as is counselling for children. The shelters also provide advocacy and court accompaniment and support in both the Criminal and Family Court systems. Other services include; public education, support groups, and volunteer training.

INDIVIDUAL VISITS CAN BE ARRANGED FOR WOMEN WHO DO NOT WISH TO STAY IN THE SHELTER BUT WHO REQUIRE HELP

ASSISTING AGENCIES

NEIGHBOURS, FRIENDS AND FAMILIES FOR OLDER ADULTS –

"IT'S NOT RIGHT!" CAMPAIGN

1-800-622-6232

<http://www.neighboursfriendsandfamilies.ca/>

Provides valuable information pertaining to the identification and response to elder abuse in Ontario. You can call and order a brochure (free) at 1-800-622-6232 (General Inquiry of Canada). There is also a PowerPoint presentation posted on the Web site.

VICTIM SERVICES NIAGARA

Administrative Phone—905-688-4111-Ext. 5084

<http://www.victimservicesniagara.on.ca/>

Victim Services Niagara is a dynamic organization whose dedicated volunteers respond to referrals from Niagara Regional Emergency Services by offering immediate, vital, short term, confidential support to the ever changing needs of victims.

Crisis assistance is provided by specially trained crisis interveners who work in cooperation with Niagara Region's Emergency Services personnel 24/7/365.

Outreach is initiated after receipt of Police, Fire, or Medical Emergency staff requests, or through community services referrals.

Victim Services Niagara is committed to:

Lessening the trauma suffered by victims

Helping victims cope with the impact of crime or tragic circumstances

Assisting victims to access effective community support services

Victim Services Niagara manages the DVERS and SUPPORT LINK PROGRAMS for people at extreme risk of violence, which includes safety planning, emergency cell phones, residential alarms, and ongoing counselling in an effort to reduce the likelihood of re-victimization. Clients' well-being is monitored regularly.

Domestic Violence Emergency Response System (DVERS) provides personal alarms to those at high risk of domestic violence and stalking. This program is in partnership with the shelters for abused women and the Niagara Regional Police Service. ADT Alarm Services of Canada provides, installs, monitors, and services alarms for free.

SupportLink is a program to assist those at risk of violence and stalking by providing them with a cellular phone programmed to dial 911. This program is funded by the Ministry of the Attorney General.

VICTIM WITNESS ASSISTANCE PROGRAM (VWAP)

STC - 905-685-2671

WEL – 905-735-4326

The goal of VWAP is to enhance victims and witnesses understanding of, and participation in, the Criminal Justice System.

It serves people who are involved within a judicial process after being victimized by a crime. Outreach provides information about the Criminal and Family Court systems, including;

Courtroom orientation and information about the Criminal Justice System

Court accompaniment (when possible)

Case specific information (court dates, Crown Attorney case assignments, sentencing, probation orders, etc.)

Information about victim impact statements and criminal injuries compensation

Assisting to arrange Crown Witness interviews

A resource for issues affecting victims

Advocacy (individual and system wide)

Coordination of information for victims in the Domestic Violence Court

FAMILY LAW INFORMATION

FAMILY LAW INFORMATION CENTER – St. Catharines

Call 905-988-6200 Ext. 472 for further information

www.family-mediation.net

The Family Law Information Center (FLIC) is a walk-in service that assists people with legal and non-legal information on issues related to separation, divorce, and other areas of family law. When you visit the center, you will be able to speak with a customer service representative, an advice lawyer, and/or a coordinator of mediation services. The FLIC also has information pamphlets, brochures, video tapes, and resource material on a broad range of issues relating to separation, divorce, legal services, the court process, and community resources.

This service is supported by the Ministry of the Attorney General, Legal Aid Ontario, and the Center for Family Mediation and has been developed to assist in meeting the needs of clients who may not yet be represented. An income/asset based fee formula is used.

NIAGARA NORTH COMMUNITY LEGAL ASSISTANCE

St. Catharines, 8 Church St.

905-682-6635

www.niagaranorthlegal.com

COMMUNITY LEGAL SERVICES OF NIAGARA SOUTH INC.

Welland, 3 Cross Street, 2nd Floor

905-735-1559 or 1-877-801-5956

By appointment only:

Providing summary legal advice, advocacy assistance, and legal representation for persons who cannot afford to pay and whose problems would not be covered under a legal aid certificate. Areas of legal advice include Family Law, Landlord Tenant, Debt Problems, Workers' Compensation, Consumer Difficulties, Welfare, Family Benefits, Immigration, and Employment Insurance.

ONTARIO LEGAL AID PLAN

1-800-668-8258

www.legalaid.on.ca/en/

Email General Inquiries to info@lao.on.ca

This program provides financial assistance in the form of a Legal Aid Certificate to eligible applicants who need to retain a lawyer, but cannot afford one. Certificates are provided on a payback, lien, or free basis depending on eligibility.

ACCESS AND VISITATION: DIFFICULT OR IMPOSSIBLE?

PATHSTONE MENTAL HEALTH

905-688-6850

Crisis Services: 1-800-263-4944 (24/7)

Service Referral: Contact Niagara 905-684-3407

www.pathstonementalhealth.ca

Pathstone Mental Health is a children's mental health centre. High quality services, to strengthen the personal development of children and families are offered so they can move toward an enhanced quality of life in the Niagara Region.

SUPERVISED VISITATION AND EXCHANGE NIAGARA...S.V.E.N at the NCYS.

The objective of S.V.E.N is to ensure the physical and psychological safety of the child while assisting families in carrying out access requirements in a neutral and supportive setting.

The child can visit with a parent, free from the conflict which surrounds some separations or divorces. The non-custodial parent is able to maintain the vital link to the development of a healthy parent/child relationship.

The parent with custody has the assurance of the safety of the child, during the exchange or the visit, where there has been a problem concerning alcoholism, physical, sexual, or emotional abuse, relating to the former spouse.

Parents may use the service to fulfill a Court Order or by Voluntary Agreement between the parties. A 'parent handbook' will be given to each party at intake. Fees vary on a sliding scale according to income.

COUNSELLING SERVICES FOR DOMESTIC VIOLENCE VICTIMS

NIAGARA WOMEN'S SHELTERS

GILLIAN'S PLACE

24 hours 365 days

Call COLLECT 905-684-8331

ADMINISTRATION: 905-684-4000

<http://www.womensplacestcatharines.ca/>

WOMEN'S PLACE OF SOUTH NIAGARA INC

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<http://www.womensplacesn.org/>

DESIGN FOR A NEW TOMORROW

St.Catharines, 502-60 James St, ON, L2R 7E7

905-684-1223

For female and male victims

<http://www.dfnt.ca/>

FAMILY COUNSELLING CENTRE

St. Catharines, 82 Hanover Dr, Box 24028, ON, L2R 7P7

905-937-7731 Ext. 3345 or 1-888-937-7731 Ext. 3345

For female and male victims and their children

<http://www.fccniagara.on.ca/>

CENTRE DE SANTE COMMUNAUTAIRE

Welland, 810 East Main Street,

905-734-1141

Email: cschn@cschn.ca

www.cschn.ca

For female victims and their children. Serving the French speaking population of Niagara

PARTNER ASSAULT RESPONSE PROGRAM

Ideally suited to men who want to understand, take responsibility for, and change their controlling and abusive behaviors towards their partners. This 'PAR' counselling is available on a VOLUNTARY basis or through FACS or COURT ORDERED referrals and is delivered by:

DESIGN FOR A NEW TOMORROW

(see contact information above)

FAMILY COUNSELLING CENTRE

(see contact information above)

WEST NIAGARA SECOND STAGE HOUSING & COUNSELLING

289-566-9227

www.wnss.org

NATIVE CRISIS INTERVENTION

Onuhseh Niagara Native Homes Inc.

St. Catharines, 2 Clark St. Unit 4

905-641-2995

FORT ERIE NATIVE FRIENDSHIP CENTRE

905-871-8931

796 Buffalo Rd

www.fenfc.org

NIAGARA REGION NATIVE CENTRE

905-688-6484

382 Airport Rd, Niagara-On-The-Lake

<http://niagara.cioc.ca/record/NIA1081>

This program provides culturally sensitive crisis intervention and assistance including; advocacy, individual and family counselling, home visits, elder support, healing lodges, aboriginal family healing circles, and spiritual workshops.

TELEPHONE SUPPORT

VICTIM SUPPORT LINE

1-888-579-2888

Victims can request or provide certain information on specific provincially sentenced adult offenders and can learn how the criminal justice system works for victims.

CHILD AND ADOLESCENT CRISIS SERVICES

24 hours 365 days

1-800-263-4944

www.pathstonementalhealth.ca

A mobile crisis intervention team serving children, adolescents, and their families in the Niagara Region.

KIDS HELP PHONE (NATIONAL)

24 hours 365 days

1-800-668-6868

www.kidshelp.sympatico.ca

This support line is staffed by professional counsellors who are knowledgeable in the areas of child welfare, social services, children's mental health, and crisis intervention. Bilingual options are available.

PARENTS HELP LINE (NATIONAL)

24 hours 365 days

1-800-603-9100

<http://www.parentsinfo.sympatico.ca/>

This bilingual service gives parents a place to turn for ANY parenting concerns.

NEED THE SERVICES OF AN INTERPRETER?

All agencies have free access to interpreters for victims of domestic violence. If you need an interpreter and if English is not the language you feel comfortable communicating in, call or have an agent call:

905-682-1900 Ext. 218 or 1-800-263-3695

<http://www.informationniagara.com/interpreters-niagarahamilton/>

ASSISTANCE/SUPPORT FOR SENIORS

GATEKEEPERS NIAGARA

905-984-6900 Ext. 3865 or 1-877-212-3922

<http://www.niagararegion.ca/living/seniors/programs/gatekeepers.aspx>

ALZHEIMER SOCIETY NIAGARA REGION

905-687-3914

St. Catharines, 403 Ontario St, Unit 1

<http://www.alzheimer.ca/niagara>

NIAGARA ELDER ABUSE PREVENTION NETWORK

<http://www.alheimerniagara.ca/Elder%20Abuse.htm>

Through the Alzheimer Society Niagara Region in St. Catharines

905-687-3914

Through Centre de santé Communautaire in Welland

905-734-1141

Through Senior' Community Programs Niagara Region

905-984-6900

Ontario Network for the Prevention of Elder Abuse

<http://www.onpea.org/>

FRIENDS OVER 55 RECREATION CENTRE

Contact: Jack O'Neill

905-835-1731

555 Fielden Ave

Port Colborne, ON