



**REGIONAL MUNICIPALITY OF NIAGARA
POLICE SERVICES BOARD**

**BUSINESS PLAN COMMITTEE
PUBLIC MINUTES**

Thursday, June 14, 2018

**Niagara Regional Police Service
Community Room 1st Floor, 5700 Valley Way, Niagara Falls**

CALL TO ORDER

The Business Plan Committee Meeting commenced at 10:55 am.

ROLL CALL

PSB MEMBERS: Mr. V. Stewart, Committee Chair
Mr. B. Gale, Board Chair
Mr. K. Gansel
Mr. T. Bonham
Mr. A. Caslin
Ms. T. McKendrick

Ms. D. Reid, Executive Director

NRPS MEMBERS: Chief B. MacCulloch
Deputy Chief B. Fordy, Support Services
A/Deputy Chief B. Ash, Operational Support
Dr. P. Divers, Corporate Analyst

DECLARATIONS OF CONFLICT/PECUNIARY INTEREST

There were no declarations of conflict or pecuniary interest.

MINUTES OF PREVIOUS MEETINGS

1. **Minutes of the Business Plan Committee Meeting held Thursday, May 10, 2018.** *(In Camera Minutes provided to Board and Service Members Only).*

Moved by: K. Gansel
Seconded by: T. Bonham

That the information be received.

Carried.

NEW BUSINESS

2. **NRPS 2019-2021 Business Plan – Community Satisfaction Survey**

The Committee considered Service report 147/2018 dated June 7, 2018 providing the Committee with a revised questionnaire for approval so that the Service can commence the Request for Proposal process to obtain a dedicated telephone survey research group.

The Committee discussed the need for a 'Value for your Money' question to include the proper context and comparison with other jurisdictions. Committee Chair Stewart handed out statistical and budget information from Statistics Canada and the 2016 NRPS Service and Board operating costs based on a per capita analysis. Statistics Canada shows the 2016/2017 average per capita police costs are \$405. An equivalent analysis was done for Niagara, which shows the average policing costs per capita is \$334. He suggested the Committee could include this context by stating that the national average expenditure in Canada on policing is \$405 and in Niagara the average expenditure is \$334 and then ask the two 'Value for your Money' survey questions. Another suggestion the Committee was asked to consider was to look at provincial averages in Ontario as opposed to national averages i.e. cost per capita for similar size services in Ontario. After a general discussion, it was decided to leave the comparator per capita information out of the survey and revise Question 15 to remove the box and word "terrible" as an optional response to the question as this selection was unnecessary.

Committee Chair Stewart advised that the with approval of the Community Satisfaction Survey, the Request for Proposal process will commence and the consultation process with local interest groups will be scheduled and dates shared with the Board.

Moved by: K. Gansel
Seconded by: B. Gale

That the Committee approve the questionnaire for the 2018 Community Satisfaction Survey, as amended.

Carried.

OTHER BUSINESS

NEXT MEETING

The next meeting is scheduled for Thursday, September 13, 2018 (time to be advised), Niagara Regional Police Service – Headquarters, Community Room, 1st Floor, 5700 Valley Way, Niagara Falls.

ADJOURNMENT

The Business Plan Committee Meeting adjourned at 11:18 am.

Bob Gale, Chair

Deb Reid, Executive Director