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# Annual Report and Strategic Plan Update 2025



# About the Annual Report 2025

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- The Niagara Regional Police Service Annual Report 2025 has been prepared in compliance with Board By-law No. 535-2025 and the Community Safety and Policing Act, 2019.
- The report addresses the implementation of the Board's Strategic Plan, performance objectives, Service operations, staffing, finances, key issues, and statistical reporting.
- The report supports governance, transparency, and accountability, including reporting on activities related to the Community Safety and Well-Being Plan and meeting required submission and publication timelines.



# FOUR STRATEGIC PILLARS

PILLAR 01



**Public Safety**

PILLAR 02



**Community  
Engagement and  
Collaboration**

PILLAR 03



**Continuous  
Improvement and  
Organizational  
Continuity**

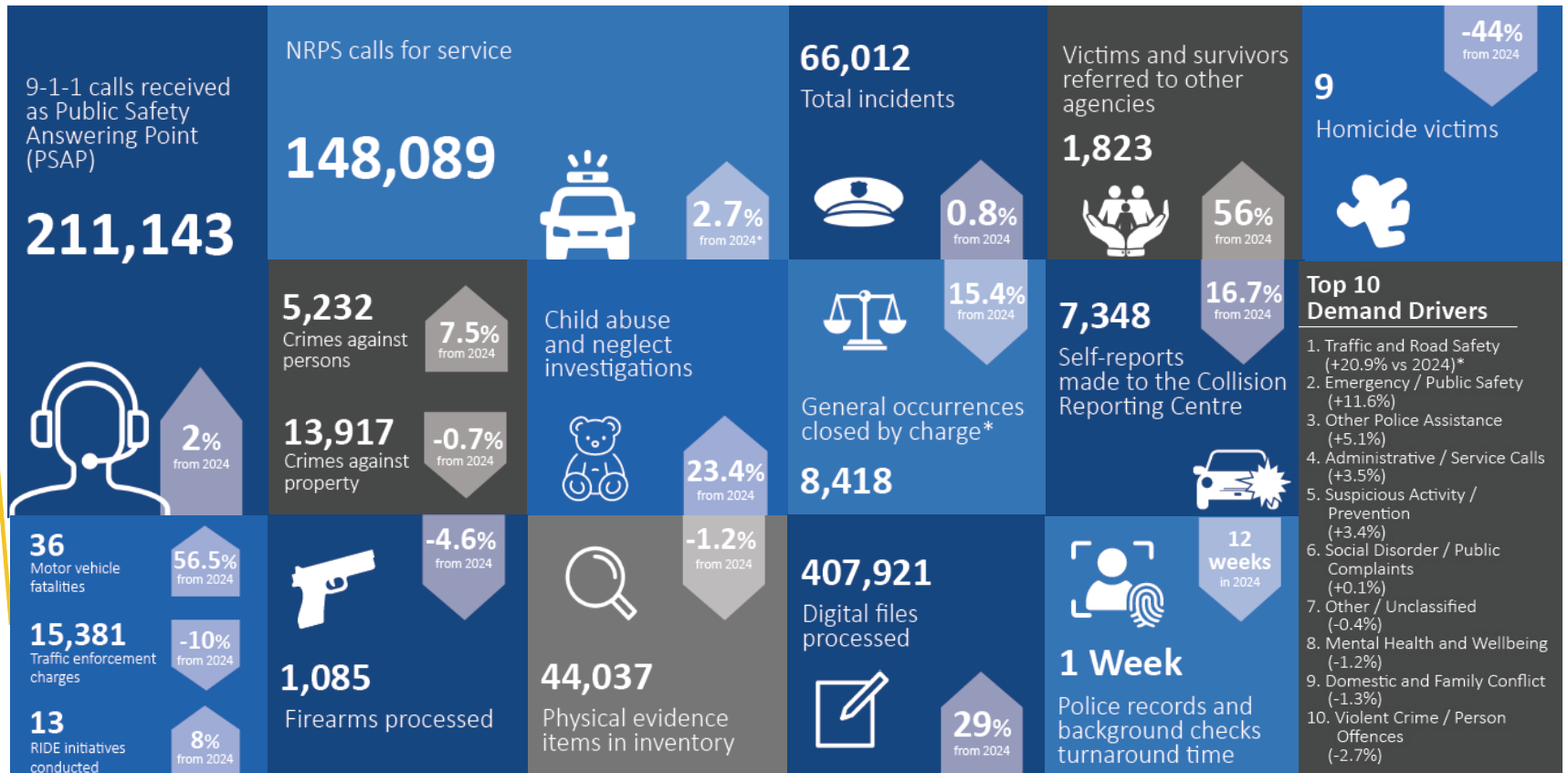
PILLAR 04



**Member  
Wellness and  
Resiliency**



# By the numbers...



*Includes all Criminal Code Offences, and General Occurrences involving Provincial Offences. Information was extracted on March 10, 2026. This information will change as the investigations conclude.*

*\*Traffic Stops Included*



# Pillar 1. Public Safety

- In 2025, **NRPS responded to 148,089 calls for service**, including 23,736 Priority 1 and Priority 2 calls, reflecting continued demand for timely frontline response.
- **31,545 non-emergency calls were redirected**, helping preserve officer availability for urgent and higher-priority incidents.
- **Service modernization improved response efficiency:** 6,491 major incidents were supported by the Real Time Operations Centre (+21%), and 81% of collisions were self-reported, up from 72% in 2024 and 67% in 2023.



# Pillar 1. Public Safety Cont'd

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- **Violent crime remained a key pressure point:** In 2025, 5,232 violent offences were recorded, a 7.5% increase from 2024, highlighting the continued need for targeted interventions focused on repeat individuals, high-risk situations, and high-incidence areas.
- **Prevention and enforcement efforts expanded across the Region:** The NRPS delivered 24 targeted enforcement initiatives (+26%), supported by enhanced foot and bicycle patrols, 55 crime prevention presentations, and 35 CPTED audits to reduce opportunities for crime and improve safety in priority locations.
- **Victim support and community awareness strengthened:** 1,823 victims and survivors were referred to Victim Services Niagara (+56%), while human trafficking, cyber safety, fraud prevention, and drug education initiatives reached diverse community groups across Niagara.



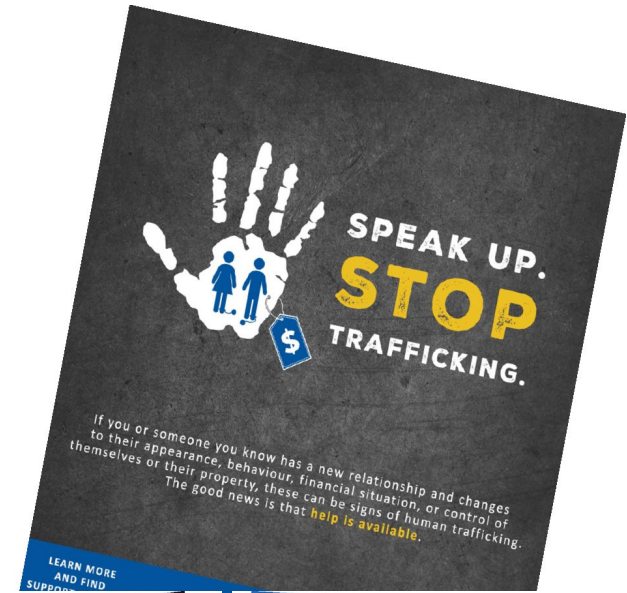
# Pillar 2. Community Engagement and Collaboration

- **Expanded community engagement:** In 2025, NRPS attended 114 Indigenous community events (+10%) and 34 EDI Unit community events (+70%), strengthening relationships with diverse communities across Niagara.
- **Strengthened newcomer and youth connections:** NRPS delivered 23 newcomer orientation sessions (+229%) and supported 14 youth programs (+27%), improving awareness, trust, and access to services.
- **Increased prevention and crisis support:** Members made 6,524 referrals to social service agencies for people in crisis (+8%) and delivered 32 crime prevention initiatives (+60%), supporting safer and more connected communities.



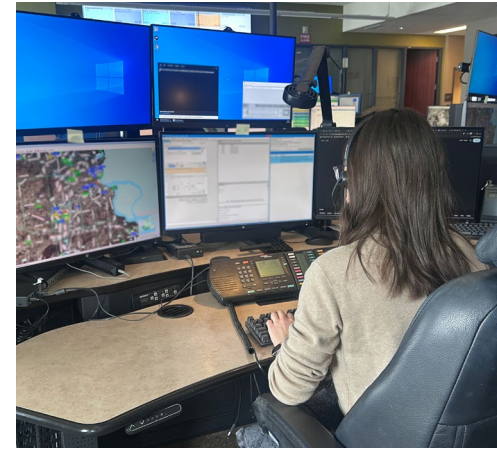
# Pillar 2. Community Engagement and Collaboration Cont'd

- **Expanded partnerships** through high-risk violence committees, social service networks, and weekly Situation Tables with 50 agencies.
- **Strengthened inclusion and newcomer outreach** through 8 Community Inclusion Council meetings, 34 EDI community events, and 23 newcomer orientation sessions.
- **Continued Indigenous engagement** with attendance at 114 Indigenous community events in 2025.
- **Supported vulnerable persons** through 6,524 crisis referrals to social service agencies and coordinated mental health response.
- **Advanced youth prevention** through 14 youth programs, 6 YIPI participants, the first NRPS Youth Academy, and continued diversion pathways.
- **Increased public-facing prevention and transparency** through 32 crime prevention initiatives and ongoing social media communication.



# Pillar 3. Continuous improvement and organizational continuity

- **Emergency communications modernization is on track:** NRPS transitioned to NG9-1-1, following system testing and coordination with partner agencies. This will strengthen reliability, cybersecurity, interoperability, and future emergency response capabilities.
- **Digital tools are improving frontline efficiency:** The Connected Officer program has equipped designated frontline officers with Service-issued mobile devices, implemented In-Car Camera/ALPR technology are advancing digital evidence capture, disclosure readiness, and operational safety.
- **Enterprise systems and project capacity continue to mature:** Recordkeeping modernization, recruitment system improvements, and the fully operational Corporate Strategy and Innovation Office are strengthening information governance, workforce planning, analytics, project management, and continuous improvement across the Service.



# Pillar 4. Member Wellness and Resiliency

- **Proactive wellness support remained a key focus:** In 2025, the Member Support Unit completed 1,139 proactive member check-ins, including 673 critical incident check-ins supported by early intervention thresholds and clinical follow-up.
- **Peer support capacity remained strong and responsive:** The Service maintained 26 active Peer Support members, with 100% trained in Critical Incident Stress Management and Assisting Individuals in Crisis / Group Crisis Intervention and completed 179 peer support contacts in 2025.
- **Wellness engagement increased significantly:** NRPS delivered 9 wellness events with 1,032 attendees, representing a 207% increase in participation compared to 2024.



# Moving Forward

## STRATEGIC PLAN 2026-2029

Community safety is a collective effort that includes the police, local businesses, community organizations, and residents working together.

TO LEARN MORE VISIT  
[WWW.NIAGARAPOLICE.CA/STRATEGICPLAN](http://WWW.NIAGARAPOLICE.CA/STRATEGICPLAN)



Community  
Safety



Community Trust  
and Engagement



Diversity and  
Inclusion



Modernization  
and Innovation



Organizational  
Health and  
Accountability



QUESTIONS?





# NIAGARA REGIONAL POLICE SERVICE

## Police Service Board Report

**PUBLIC AGENDA**

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**Subject:** 2025 Annual Report/Strategic Plan Status Update  
**Report To:** Chair and Members, Niagara Police Service Board  
**Report Date:** 2025-05-01

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### Recommendation(s)

**That the Niagara Police Service Board receive this report for information.**

### Key Facts

- The purpose of this report is to advise the Board that the Service is in compliance with the Community Safety and Policing Act (CSPA) O. Reg 399/23 and By Law 535-2025.
- The Chief is required to make a written annual report to the Board with respect to Strategic Plan updates and the Annual Report.
- This report will provide a summary of requirements to ensure the Service is in compliance with the By Law and will serve as the annual report as referenced in section 9.2 of the By-Law.

### Financial Considerations

There are no financial implications relating to the recommendations contained in this report.

### Analysis

In accordance with the Community Safety and Policing Act (CSPA) O. Reg 399/23, on or before June 30 in each year, every chief of police, other than the Commissioner, shall prepare an annual report for the police service board relating to the activities of the police service during the previous fiscal year, including information on:

- (a) implementation of the strategic plan prepared and adopted by the police service board under subsection 39 (1) of the Act;
- (b) public complaints;
- (c) the actual cost of policing; and

(d) any other information that is required to be in the annual report by other regulations made under the Act.

(2) The relevant police service board shall publish the annual report on the Internet.

In accordance with By-Law 535-2025 – The Framework for Strategic Planning and Annual Reporting, the Chief shall provide the Board with updates on the progress related to the objectives in the Plan in June and December, with one of these updates being the annual report referenced in Section 9.2 below.

The Chief shall prepare and submit an annual report to the Board in June of each year that addresses the following:

- a. the implementation of the Strategic Plan and the achievement of the performance objectives identified in the Strategic Plan;
- b. the affairs of the Police Service;
- c. the provision of policing as it relates to any Community Safety and Well-Being Plan adopted by the Niagara Region and municipalities or First Nations that are in the Board's area of policing responsibility; and
- d. Any other prescribed matters.

The Board shall submit the report provided by the Chief of Police to Niagara Regional Council by no later than June 30 of each year and publish the report on the Internet.

The following is a detailed response to the above noted requirements.

*1(a) and 2(a) "...implementation of the strategic plan prepared and adopted by the police service board under subsection 39 (1) of the Act."*

The Community Safety and Policing Act (CSPA) directs the Service to provide a status report update on its current Strategic Plan. This report details all goals, objectives, performance metrics, targets and outcomes contained in the 2022 - 2025 Strategic Plan for the year 2024 (Year 4) of the plan.

Included as Appendix 1 is the 2025 Annual Report.

### **Alternatives Reviewed**

Not applicable.

### **Relationship to Police Service/Board Strategic Priorities**

To comply the provisions of the Board By-Laws and to maintain compliance with Adequate and Effective Policing requirements.

## Relevant Policy Considerations

Section 12 of O. Reg 399/23 (Services Annual Report obligation), Community Safety and Policing Act (CSPA), Section 39 and Board By-Law 413-2024

## Other Pertinent Reports

8.1–2021.11.25 – 2022-2025 Strategic Plan – Niagara Regional Police Service  
8.3–2023.07.27– 2022-2025 Strategic Plan – Status Update  
8.4–2024.03.28 – 2022-2025 Strategic Plan – Status Update  
9.5–2025.06.26 – 2024 Annual Report & Strategic Status Update (Year 3)  
7.2–2025.09.25 – 2026-2029 Strategic Plan – Niagara Regional Police Service  
9.4-2025.10.23 – Amended – 2026-2029 Strategic Plan – Niagara Regional Police Service

This report was prepared by, Dr. Hector Perez, Corporate Analyst, and Rany Audeh, Director of Corporate Strategy and Innovation and Stephanie Sabourin, Manager Corporate Communications with information provided by Superintendents Shaun Parrent, Paul Koscinski, Sandy Staniforth, Darrin Forbes, and David Masotti, Inspector Nilan Davé, Directors Akram Askoul, Linda Blood, and Laura Rullo



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### Submitted by:

Luigi Greco, #9366  
Acting Chief of Police

## Appendices

Appendix 1 – 2025 Niagara Regional Police Service Annual Report



# 2025

NIAGARA REGIONAL POLICE SERVICE ANNUAL REPORT



# LAND ACKNOWLEDGEMENT

Niagara Region is situated on treaty land. This land is steeped in the rich history of the First Nations such as the Hatiwendaronk, the Haudenosaunee, and the Anishinaabe, including the Mississaugas of the Credit First Nation. There are many First Nations, Métis, and Inuit people from across Turtle Island that live and work in Niagara today. The Niagara Regional Police Service stands with all Indigenous people, past and present, in promoting the wise stewardship of the lands on which we live.





# OUR MISSION

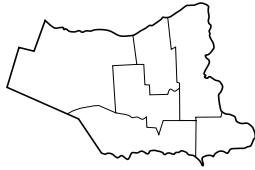
The Niagara Regional Police Service (NRPS) is dedicated to serving and protecting residents and visitors within the Regional Municipality of Niagara. In partnership with the community, we shall provide quality policing services with integrity, diligence, and sensitivity.





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# MESSAGE FROM THE CHAIR OF THE POLICE SERVICE BOARD



The Board is committed to providing strong governance, accountability and strategic oversight to ensure effective, community-focused policing across Niagara Region.

Throughout 2025, the Board remained focused on its core governance responsibilities under the Community Safety and Policing Act (CSPA), with an emphasis on accountability, transparency, and evidence-based decision-making. The Board continues to provide strategic oversight to ensure policing services are effective, efficient, and responsive to the needs of Niagara's communities.

A key accomplishment this year was the creation of the Deputy Chief of Community Services position. This enhancement to the NRPS leadership structure strengthens accountability, improves oversight of community-focused policing, and ensures greater alignment between Board policy direction and operational delivery. The role supports improved reporting, measurable outcomes, and a coordinated approach to community engagement, mental health response, and partnership development.

The Board also advanced community safety and well-being through the establishment of the Niagara Regional Police Foundation. Enabled through Board by-law under the CSPA, the Niagara Regional Police Foundation introduces a new framework to support crime prevention and community-based initiatives. This reflects the Board's commitment to fostering partnerships and enabling innovative approaches to public safety.

Public engagement remained central to the Board's governance approach. The development of the 2026-2029 Strategic Plan was informed by an extensive and inclusive consultation process involving community members, stakeholders, and NRPS personnel. This work ensures that Board priorities are grounded in data, aligned with community expectations, and supported by measurable objectives.

In addition, the Board and NRPS undertook comprehensive consultations on the proposed implementation of body-worn cameras. This process reinforced the Board's commitment to transparency and informed oversight. While implementation has been deferred to align with fiscal considerations, the Board has established a strong evidence base to support future decision-making.

Significant progress was also made in achieving compliance with the CSPA through the review and modernization of over 120 Board by-laws. This work represents a major governance milestone and strengthens the Board's ability to provide effective oversight within an evolving legislative framework.



The Board remains committed to continuous learning to support informed governance and participated in targeted education sessions to deepen its understanding of policing operations and emerging issues.

The Board extends its sincere appreciation to the members of the NRPS for their continued professionalism and dedication to community safety. The Board also acknowledges the contributions of its members in providing responsible and effective governance, and extends its thanks to former Board Member Jen Lawson for her service and commitment during her tenure.

We invite the community to review this Annual Report to learn more about the NRPS's performance and ongoing efforts to enhance public safety. The Board will continue to work collaboratively with the Chief of Police to uphold the highest standards of accountability, integrity, and service to the residents of Niagara.



Pat Chiochio  
Board Chair

## THE REGIONAL MUNICIPALITY OF NIAGARA POLICE SERVICE BOARD



Vice Chair  
Nyarayi Kapisavanhu



Board Member  
Kevin Gibson



Board Member  
Laura Ip



Board Member  
Jen Lawson



Board Member  
Tara McKendrick



Board Member  
Bill Steele



Chief Governance Officer  
Deb Reid



# MESSAGE FROM THE CHIEF OF POLICE



Safer communities don't come from policing alone. They're built through strong relationships and a shared commitment between the police and the people we serve.

Over the past year, the NRPS has continued to build on those partnerships; working closely with municipalities, social service agencies, health care providers, schools, and community organizations. Together, we are tackling complex issues with coordinated, thoughtful responses. Whether it's through proactive initiatives, focused enforcement, or early intervention, our goal remains the same. Prevent harm while supporting those who need it most and creating better outcomes for our community.

Our members show up every day with professionalism and a purpose, but their impact is stronger because of the people we work alongside. With our partners, we're finding new ways to respond to changing needs, strengthen our presence in neighbourhoods, and build trust through open and meaningful engagement.

Community safety belongs to all of us. By continuing to work together, we're helping build communities across Niagara that are safer and better prepared for the future.

A handwritten signature in blue ink that reads "Bill Fordy".

Chief of Police Bill Fordy, O.O.M.



Deputy Chief  
Luigi Greco



Deputy Chief  
Todd Waselovich



Deputy Chief  
Mario Lagrotteria





**Established January 1, 1971, the NRPS is the oldest regional police service in Ontario. In an area of 1,852 square kilometres, the NRPS patrols one of Ontario's largest geographic regions.**

**The NRPS is comprised of highly trained and motivated individuals dedicated to serving and protecting residents and visitors within the Regional Municipality of Niagara.**

**In partnership with the community, it provides quality policing services, with integrity, diligence, and sensitivity.**



# WHO WE SERVE



HOUSEHOLDS

**207,926**



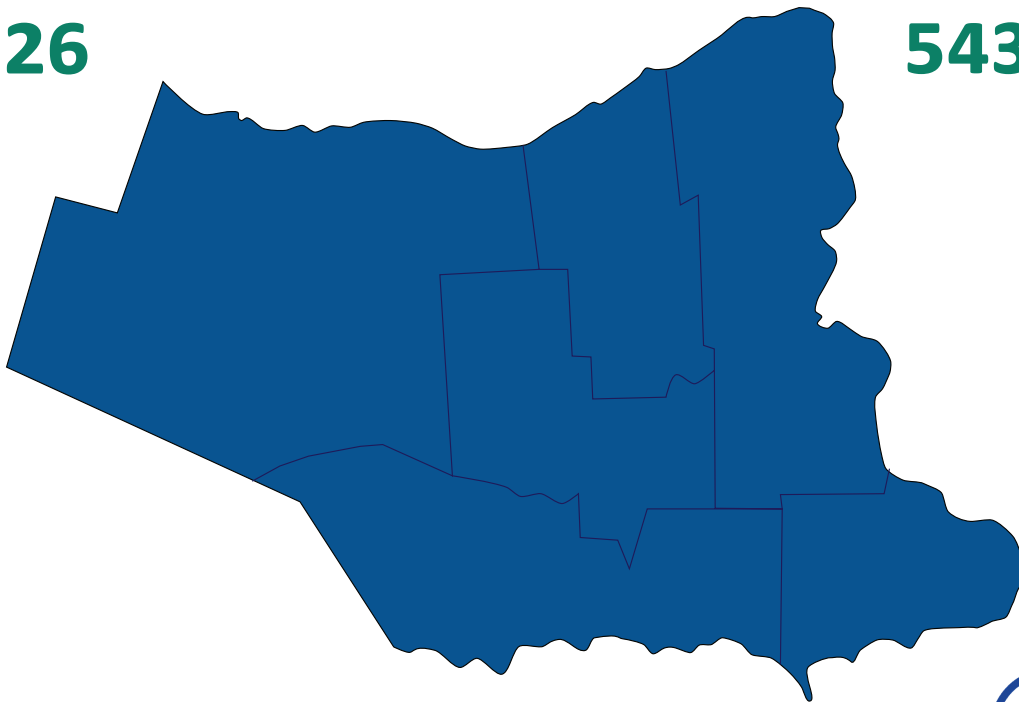
VISITORS ANNUALLY\*\*

**14,000,000+**



RESIDENTS\*

**543,964**



**6** POLICE DISTRICTS

**9** POLICE FACILITIES



WATER POLICING AREA

**1,500** SQ KM



LAND POLICING AREA

**1,852** SQ KM

\* Statistics Canada for 2024 and Ontario Ministry of Finance projections (Summer 2025).

\*\* Government of Ontario



# OUR PEOPLE



## 1,273 TOTAL MEMBERS



SWORN OFFICERS  
**863** +7%



CIVILIAN MEMBERS  
**287** +2%



SPECIAL CONSTABLES  
**66**



AUXILIARY MEMBERS  
**57** +16%



RETIREMENTS  
**11**



# RECRUITMENT



APPLICATIONS

**3,007**



TOTAL HIRES IN 2025

**121**

**74** SWORN

**47** CIVILIAN

## ORGANIZATIONAL CHART:



Scan to view, or  
visit our website at  
[www.niagarapolice.ca](http://www.niagarapolice.ca)



# 2025 BY THE NUMBERS

9-1-1 calls received as Public Safety Answering Point (PSAP)

**211,143**

NRPS calls for service

**148,089**



**2.7%**  
from 2024\*



**2%**  
from 2024

**5,232**

Crimes against persons

**7.5%**  
from 2024

**13,917**

Crimes against property

**-0.7%**  
from 2024

Child abuse and neglect investigations



**23.4%**  
from 2024

**36**

Motor vehicle fatalities

**56.5%**  
from 2024

**15,381**

Traffic enforcement charges

**-10%**  
from 2024

**13**

RIDE initiatives conducted

**8%**  
from 2024



**-4.6%**  
from 2024

**1,085**

Firearms processed



**-1.2%**  
from 2024

**44,037**

Physical evidence items in inventory



66,012

Total incidents



0.8%  
from 2024

Victims and survivors referred to other agencies

1,823



56%  
from 2024

-44%  
from 2024

9

Homicide victims



15.4%  
from 2024

General occurrences closed by charge\*

8,418

7,348

Self-reports made to the Collision Reporting Centre

16.7%  
from 2024



### Top 10 Demand Drivers

1. Traffic and Road Safety (+20.9% vs 2024)\*\*
2. Emergency / Public Safety (+11.6%)
3. Other Police Assistance (+5.1%)
4. Administrative / Service Calls (+3.5%)
5. Suspicious Activity / Prevention (+3.4%)
6. Social Disorder / Public Complaints (+0.1%)
7. Other / Unclassified (-0.4%)
8. Mental Health and Wellbeing (-1.2%)
9. Domestic and Family Conflict (-1.3%)
10. Violent Crime / Person Offences (-2.7%)

407,921

Digital files processed



29%  
from 2024



12 weeks  
in 2024

1 Week

Police records and background checks turnaround time

\*Includes all Criminal Code Offences, and General Occurrences involving Provincial Offences. Information was extracted on March 10, 2026. This information will change as the investigations conclude.

\*\* Including traffic stop calls for service.



# OUR STRATEGIC FRAMEWORK | A NOTE REGARDING COMPLIANCE



The NRPS Annual Report 2025 has been prepared in full compliance with Board by-law no. 535-2025 (The Framework for Strategic Planning and Annual Reporting) and the Community Safety and Policing Act, 2019 (CSPA). In accordance with these requirements, the report addresses implementation of the Board's Strategic Plan, achievement of established performance objectives, and the overall business of the NRPS, including organizational structure, staffing, operational highlights, financial overview, significant service delivery issues, and statistical reporting.

The report also outlines policing activities as they relate to the Community Safety and Well-Being Plan adopted within the Niagara Region and provides the necessary information to support governance, transparency, and accountability obligations. Consistent with legislative timelines, the Chief submits the report to the Board, which in turn files it with Regional Council, and publishes it in accordance with statutory requirements.





# 2022 - 2025 NIAGARA REGIONAL POLICE SERVICE BOARD STRATEGIC PLAN

The Niagara Regional Police Service Board 2022-2025 Strategic Plan establishes a clear roadmap for delivering effective, community-focused policing across the Niagara Region. Developed in collaboration with community partners, NRPS members, and the Police Service Board, the Plan reflects a shared commitment to public safety, accountability, continuous improvement, and member wellness. It is grounded in the NRPS' mission to protect residents and visitors through partnership and integrity along with responsive service delivery while adapting to evolving community needs and modern policing challenges.

The plan is structured around four core principles; Public Safety; Community Engagement and Collaboration; Continuous Improvement and Organizational Continuity; and Member Wellness and Resiliency. Each priority is supported by measurable objectives, performance metrics, and defined targets to ensure accountability and transparency.

PILLAR ONE  
**Public Safety**

PILLAR TWO  
**Community  
Engagement and  
Collaboration**

PILLAR THREE  
**Continuous  
Improvement and  
Organizational  
Continuity**

PILLAR FOUR  
**Member  
Wellness and  
Resiliency**





TO READ THE FULL  
2022 - 2025 STRATEGIC  
PLAN, PLEASE SCAN  
THE QR CODE



## PUBLIC SAFETY

Public Safety remains the core mandate of the NRPS. In 2025, the NRPS continued to respond to evolving crime patterns, complex community needs, and emerging threats, while advancing targeted enforcement, prevention initiatives, and strategic partnerships to enhance safety across the Region.

### Addressing Violent Crime

In 2025, 5,232 violent offences were recorded, representing a 7.5% increase compared to 4,868 offences in 2024. As a result, the NRPS did not meet its annual target of a 2% reduction in violent crime. While this increase is concerning, analysis indicates that repeat individuals and high-risk situations continue to drive a portion of serious violence, reinforcing the need for targeted intervention strategies.

To address violence in high-incidence areas, 24 targeted enforcement initiatives were conducted across the Region, including 14 in 1 District (St. Catharines and Thorold), 8 in 2 District (Niagara Falls and Niagara-on-the-Lake), and 2 in 3 District (Welland and Pelham), a 26% increase from last year. These initiatives were complemented by enhanced foot and bicycle patrols in downtown and high-visibility areas.

In addition, Special Investigative Services delivered 16 guns and gangs-related educational presentations to newly sworn officers following Ontario Police College (OPC) training, an increase from 12 in 2024, strengthening internal awareness and frontline readiness.

### Reducing Property Crime

In 2025, Niagara experienced 13,917 property crimes, compared to 14,011 in 2024 and 13,027 in 2023. While this reflects a modest 0.7% decrease from 2024, it remains above the 2023 baseline and did not meet the targeted 2% annual reduction goal.

### By the Numbers

- 148,089 calls for service responded to in 2025, including 23,736 Priority 1 and Priority 2 calls
- 31,545 non-emergency calls redirected to optimize frontline capacity
- 1,823 victims and survivors connected to support services, a 56% increase from 2024
- 24 targeted enforcement initiatives in high-incidence areas, a 26% increase from 2024
- 6,491 major incidents supported by the Real Time Operations Centre (RTOC), a 21% increase from 2024
- 81% of all collisions self-reported (up from 72% in 2024 and 67% in 2023)



“ 1,823 victims and survivors connected to support services, a 56% increase from 2024. ”



# PILLAR ONE | PUBLIC SAFETY



Prevention efforts were expanded through community engagement and environmental design strategies. 55 crime prevention presentations were delivered to local businesses and facilitated 35 crime prevention presentations to local businesses and facilitated 35 Crime Prevention Through Environmental Design (CPTED) audits across the Region. 4 Community Oriented Response and Engagement Unit (CORE) officers obtained CPTED certification in 2025, enabling structured property assessments and proactive risk mitigation for problem locations. These initiatives contribute to long-term prevention by addressing environmental vulnerabilities that can facilitate criminal activity.

## Supporting Victims of Crime

Enhancing support for victims and survivors of crime remains a central priority. In 2025, 1,823 referrals were made to Victim Services Niagara (VSN), including 755 referrals from the Special Victims Unit. This represents a 56% increase from 2024 and exceeds the annual target.

The Human Trafficking Unit (HTU) continued to strengthen partnerships under the Human Trafficking Protocol, resulting in improved coordination and increased community awareness between NRPS and community partners (e.g., VSN, three Indigenous centres, women's shelters, Family and Children's Services (FACS), the Sexual Assault Domestic Violence Treatment Program, and other members of the Protocol), in alignment with the Ontario Anti-Human Trafficking Strategy.

As a result, in 2025 the following results were achieved for Human Trafficking:

- 66 victims/survivors were identified, representing a 46.7% increase from 45 in 2024.
- 28 accused were charged, no change compared to 2024.
- 100 charges were laid, a 6.5% decrease from 107 in 2024.
- 27 awareness presentations were delivered, a 28.6% increase from 21 in 2024.
- Approximately 1,145 community members attended in-person sessions. The community groups receiving presentations included, but are not limited to, youth groups, parents, public health nurses, Chamber of Commerce, by-law members, shelter staff, Fort Erie Native Friendship Centre members, Diocese of Niagara, and an open house session for all community members.

In 2025, a total of 55 presentations related to cyber safety, fraud prevention, and community education were delivered, representing a 90% increase over 2024. These sessions reached diverse audiences across the Niagara Region, including community organizations, seniors' groups, schools, faith-based organizations, municipal and corporate partners, and law enforcement partners. In addition, through Joint Project Mantis in partnership with the Ontario Provincial Police (OPP), members proactively visited 55 businesses to help identify potential cyber vulnerabilities and strengthen local network resilience.



## Addressing Opioids and Drug Trafficking and Keeping our Communities Safe

The Opioid Enforcement and Education Unit (OEEU) delivered 14 drug education and safety initiatives, up from 9 in 2024, exceeding the annual growth target. These initiatives targeted law enforcement partners, health partners, and community groups.

The OEEU also participated in youth engagement initiatives, including a regional Youth Film Festival promoting peer-led drug awareness, and hosted a Prescription Drop-Off Day in partnership with Niagara Health and the OPP, where a total of 28.5 kilograms of prescription drugs were collected, 1.5 kilograms of which were opioids.

In 2025, the NRPS processed approximately 432 kilograms of controlled substances, the equivalent of hundreds of large evidence packages, in addition to

nearly 22,000 individual pills and multiple liquid and trace exhibits. These included significant seizures of substances such as marijuana, crystal meth, cocaine, fentanyl, and prescription opioids. Each seizure requires detailed documentation, testing, storage, and secure handling. The volume and complexity of these exhibits reflect both sustained enforcement activity and the NRPS' operational capacity to manage large-scale, high-risk drug investigations safely and professionally.

### Top Drugs by Volume – 2025

Rank	Drug Type	Total Volume
1	Marijuana	356.89 kg
2	Crystal Meth	23.05 kg
3	Cocaine	19.56 kg
4	Fentanyl	13.49 kg
5	Oxycodone	2.73 kg



# PILLAR ONE | PUBLIC SAFETY

## Enhancing Road Safety

To keep our roads and streets safe, in 2025, a total of 15,381 chargeable road safety-related tickets were issued (excluding warnings), consisting of 11,072 Provincial Offence Notices (PONs), 3,835 Part III Summons, and 474 Suspension Notifications. Road safety presented significant challenges in 2025. Fatal collisions increased from 23 in 2024 to 36 in 2025, a 56.5% increase. Serious personal injury collisions rose from 4 to 11. These increases highlight the continued need for enforcement and public education.

To address impaired driving, nearly all Traffic Enforcement Unit (TEU) officers were Drug Recognition Evaluator (DRE) qualified in 2025, with 4–5 DRE officers assigned per platoon. RIDE programs were conducted 13 times across all municipalities, resulting in 8 impaired driving arrests.

Targeted enforcement initiatives addressed speeding, distracted driving, seatbelt compliance, stunt driving, and stop sign violations, resulting in:

- 1,270 speeding charges
- 71 distracted driving charges
- 43 seatbelt charges
- 50 stunt driving charges
- 292 stop sign charges



TEU also participated in joint commercial vehicle inspections with Ministry of Transportation (MTO) and OPP, enhancing highway safety compliance. In addition, in 2025 NRPS continued to promote the Traffic Hotline.

## Waterway Safety and Emergency Preparedness

Marine Unit members conducted two waterway enforcement campaigns and two educational initiatives, including water-based RIDE and speed enforcement operations. A table-top emergency exercise was hosted in partnership with cross-border and regional agencies.

The NRPS continued to enhance emergency preparedness through:

- Full-scale Critical Incident Command exercises
- Active attacker simulations with hospitals and hospitality partners (e.g., West Lincoln Memorial and Niagara Health)
- Chemical, Biological, Radiological, Nuclear, and Explosives (CBRNE) regional collaboration and



- large-scale emergency simulations
- Development of in-house Incident Command training capacity

In December 2025, the first in-house Incident Command – IC200 course was delivered, strengthening internal emergency leadership capabilities. In addition, the NRPS’ Emergency Plan was reviewed by the Emergency Planning Unit.

### Effective Response to Calls for Service

In 2025, 148,089 calls for service were responded to, including 23,736 high priority emergencies. The median response time for emergency calls was 10.00 minutes, compared to 9.97 minutes in 2024, a marginal increase of 0.3%. Despite continued growth in overall call volume and increasing demand associated with high-priority incidents, response performance remained stable.

### Focus on Efficiency and Frontline Optimization

In 2025, the NRPS continued to advance operational efficiency through structured frontline optimization strategies. Alternative response models remained central to this approach, ensuring that appropriate non-emergency calls were redirected from patrol officers, while maintaining service quality and public confidence.

A total of 31,545 calls for service were diverted to alternative response pathways, including the Mobile Support Unit, alternative reporting processes, and collision reporting mechanisms. This represents a significant reallocation of demand away from frontline patrol and enhanced overall capacity to respond to high-priority incidents.

Collision reporting efficiency continued to improve. In 2025, 81% of all collisions were self-reported, compared to 72% in 2024 and 67% in 2023, a 14% increase over 2 years. This steady growth reflects increased public awareness and adoption of streamlined reporting options, allowing officers to focus on higher-risk and harm-based calls.

### Expanding Real Time Operations Centre (RTOC)

The RTOC continued to enhance intelligence-led policing and frontline decision-making. In 2025, the RTOC supported 6,491 calls for service, representing a 21% increase from 2024. These included homicides, shootings, robberies, persons in crisis, missing persons, and major collisions. In 2025, new partnerships were established with the City of Welland, the City of St. Catharines, and the Seaway Mall, adding more than 200 additional camera feeds for integration in 2026.

The RTOC network now has access to 451 cameras Region-wide, significantly strengthening real-time situational awareness, investigative support, and coordinated deployment across Niagara.





## PROJECT ROAD KING

In 2025, the NRPS, in partnership with the Royal Canadian Mounted Police (RCMP) Combined Forces Special Enforcement Unit (CFSEU) and the Criminal Intelligence Service of Ontario (CISO) concluded Project Road King, a large-scale Joint Forces investigation targeting organized crime networks involved in drug trafficking and auto theft.

Initiated in August 2024 by the NRPS Major Drugs and Gang Unit, the investigation quickly expanded beyond the Niagara Region, revealing a multi-jurisdictional criminal network. By April 2025, the operation evolved into a coordinated Joint Forces Operation led by the NRPS in partnership with the RCMP CFSEU, which also includes the Hamilton Police Service, the Brantford Police Service, and the

Canada Border Services Agency, with the additional assistance of the Halton Regional Police Service and support from both the CISO and Équité Association.

On September 9, 2025, a coordinated takedown was executed across Niagara, Hamilton, and Toronto, with 12 search warrants carried out. The operation resulted in the seizure of significant quantities of illicit drugs, firearms, cash, and 38 stolen vehicles valued at over \$3.3 million, many of which were destined for international export.

### STATISTICS

ACCUSED	6
CRIMINAL CHARGES	213
TOTAL ESTIMATED DRUGS SEIZED	\$265,000
COCAINE	12.25 KG
METHAMPHETAMINE	1 KG
MDMA	1.5 KG
RECOVERED STOLEN VEHICLES	38 (\$3.36 MILLION)
FIREARMS SEIZED	20
CURRENCY SEIZED	APPROX. \$503,450 CAD / \$4,805 USD



In total, 30 individuals were arrested, facing over 200 combined charges. The investigation highlighted the increasing sophistication of organized crime, particularly in the manipulation of vehicle identification numbers and international trafficking methods.

Project Road King’s success underscores the critical role of inter-agency collaboration in disrupting complex criminal networks and enhancing community safety.

***“Project Road King is proof that collaboration in policing is not optional; it is essential. By joining forces with our partners, we dismantled criminal networks that reached far beyond Niagara’s borders, seizing drugs, cash, and stolen vehicles before they could further harm our communities. The message is clear: organized crime will be met with persistence, and partnerships stronger than their networks.”***

- CHIEF BILL FORDY



équité



Canada Border Services Agency

Agence des services frontaliers du Canada



# COMMUNITY ENGAGEMENT AND COLLABORATION

Community Engagement and Collaboration focuses on building public trust, strengthening partnerships, improving transparency, and expanding supports for vulnerable people. In 2025, NRPS increased engagement activity across diverse communities, enhanced coordination with service partners, and expanded prevention and early-intervention efforts to reduce harm and connect people to supports sooner.

## By the Numbers

- 114 Indigenous community events attended in 2025, +10% from 2024
- 23 newcomer orientation sessions delivered, +229% from 2024
- 6,524 referrals to social service agencies for persons in crisis, +8% from 2024
- 32 crime prevention initiatives delivered, +60% from 2024
- 34 community events attended by the Equity, Diversity, and Inclusion Unit (EDI), +70% from 2024
- 14 youth programs supported, +27% from 2024

## Strengthening Trust Through Partnerships

The NRPS continued to strengthen relationships with key partner agencies through structured engagement across areas including child abuse, sexual assault, human trafficking, domestic violence, and opioid-related harms. In 2025, the OEEU collaborated with the Niagara Program Advisory Committee, Community Addiction Services of Niagara, and Niagara Region Public Health to monitor substance-related risks.

At the same time, the Sexual Assault Unit (SAU) maintained quarterly reviews through the Sexual Violence Advocate Case Review Committee, working alongside Gillian's Place, Women's Place of South Niagara, the Niagara Sexual Assault Treatment Centre, and the Centre de Santé Communautaire. The Child Abuse Unit continued frequent joint investigations with FACS and ongoing collaboration with the Kristen French Child Advocacy Centre to support coordinated, child-focused responses.

The HTU sustained regular engagement with 13 members of the Anti-Human Trafficking Response Protocol, strengthening referrals and collaboration with VSN and Indigenous community organizations. The Domestic Violence Unit further enhanced system coordination through participation in multidisciplinary committees including the Mobile Tracking Emergency Response System, the Domestic Violence Court Advisory Committee,



“ NRPS continued to strengthen relationships with key partner agencies through structured engagement across child abuse, sexual assault, human trafficking, domestic violence, and opioid-related harms. ”



# PILLAR TWO | COMMUNITY ENGAGEMENT AND COLLABORATION

the High Risk Review Team, the Ontario High Risk Intimate Partner Violence Committee, and the Coalition to End Violence Against Women, supporting shared risk management, consistent victim and survivor supports, and improved justice pathways across Niagara.

## **Expanding Relationships with Social Service Partners**

Regular meetings continued with a broad network of community organizations (weekly, bi-weekly, monthly, and quarterly), supporting shared problem-solving and coordinated responses to complex social needs.

Regional Situation Tables became a key mechanism for collaboration. In 2025, weekly tables brought together 50 social agencies, strengthening coordinated intervention for individuals and families experiencing elevated risk. CORE officers maintained representation across all Situation Tables throughout the year, reinforcing the NRPS' commitment to the Niagara Region Community Safety and Well-Being Plan.

## **Engagement with Diverse Communities and Newcomers**

In 2025, the Chief of Police Community Inclusion Council met eight times. Sessions supported dialogue on community needs and emerging priorities, with presentations from internal leaders and community partners on topics including inclusion, newcomer supports, victim services, Indigenous engagement, and NRPS initiatives.

The EDI Unit significantly increased direct community outreach, attending 34 community events

across Niagara. The NRPS also continued to maintain multilingual newcomer safety resources on the NRPS public website, supporting public understanding of legal rights, police interactions, and safety information. Newcomer outreach expanded substantially. The EDI Unit delivered 23 newcomer orientation sessions, more than triple the number delivered in 2024, demonstrating growing demand and a stronger NRPS presence within newcomer networks.

## **Strengthening Indigenous Community Engagement**

The NRPS continued to prioritize relationship-building with Indigenous communities. In 2025, combined efforts of the EDI Unit, CORE Unit, and Indigenous Liaison Officers resulted in attendance at 114 Indigenous events, building on the significant growth achieved in 2024.

Indigenous youth-specific programs decreased from 85 events in 2024 to 36 in 2025, including ongoing programs delivered several times per week and continued participation in weekly school programs.

## **Supporting Vulnerable Persons Through Coordinated Referrals and Mental Health Response**

Referrals of individuals in crisis to social service agencies increased to 6,524 in 2025, an 8% rise from 2024, reflecting continued efforts to connect vulnerable persons with appropriate community supports. At the same time, apprehensions under the Mental Health Act rose to 2,196 in 2025, representing a 4% increase compared to 2024.



Make it part of your evening routine

9PM Routine

### Youth Engagement and Early Intervention

NRPS expanded youth engagement and early prevention activities in 2025:

- Youth in Policing Initiative grew to 6 participants.
- NRPS supported 14 youth programs, including the inaugural NRPS Youth Academy.
- Extra-Judicial Measures referrals remained strong at 25, supporting early intervention approaches.

Youth prosecution summaries increased from 239 in 2024 to 266 in 2025 (+11%). NRPS continued emphasis on early intervention, diversion pathways, and youth engagement programming to sustain long-term reductions and better community safety outcomes.

### Transparency and Public Understanding of Police Services

Crime prevention initiatives increased to 32 in 2025, including bail monitoring efforts, target hardening, MTO and ATV enforcement, the Lock it or Lose it campaign, and CPTED audits delivered by CORE units, with a focus on areas experiencing elevated calls for service.

To strengthen public communication capacity, the NRPS continued informing the public using social media, supporting a more data-informed approach to transparency and public messaging.



If you or someone you know has a new relationship and changes to their appearance, behaviour, financial situation, or control of themselves or their property, these can be signs of human trafficking. The good news is that **help is available.**

LEARN MORE AND FIND SUPPORT OPTIONS:



**Canadian Human Trafficking Hotline**  
1-833-900-1010



### Attention Students!



**Now Accepting Applications!**

Youth in Policing Initiative (YIPI) Program



# CONTINUOUS IMPROVEMENT AND ORGANIZATIONAL CONTINUITY

Continuous Improvement and Organizational Continuity focuses on strengthening internal communication, modernizing service delivery, improving information governance, and building long-term organizational resilience. In 2025, NRPS advanced major modernization initiatives while reinforcing enterprise governance structures designed to support strategic execution and operational continuity.

## Project Advancement

- NG9-1-1 transition scheduled for March 2026 following full system testing and coordination
- All designated frontline officers equipped with NRPS-issued mobile devices under the Connected Officer program
- eNotes implementation advancing toward 2026 launch
- Recordkeeping modernization underway with new enterprise software implementation
- Corporate Strategy and Innovation Office fully operational with enterprise project support capacity

## Modernizing Emergency Communications

The NRPS remains on track to transition to Motorola's Next Generation 9-1-1 (NG9-1-1) call handling system in March 2026, concurrently with St. Catharines Fire Services and the Niagara Parks Police Service. NG9-1-1 will modernize emergency communications through enhanced reliability, cybersecurity, interoperability, and data-rich call handling capabilities, positioning the NRPS for future technological advancements in emergency response.

## Connected Officer and Digital Workflow Transformation

Under the Connected Officer program, NRPS-issued mobile devices have been deployed to all designated frontline officers, enabling real-time access to operational systems including Records Management, Computer Aided Dispatch, Ministry of Transportation inquiry systems, digital evidence capture, and internal communication platforms.

Implementation of an electronic note-taking platform (eNotes) is progressing toward a 2026 launch. The platform will allow officers to record and upload statements directly into the Records Management and Digital Evidence Management Systems, significantly enhancing workflow efficiency, disclosure processes, and court readiness.



“ In-Car Camera systems integrated with ALPR technology were deployed across 97 frontline vehicles, strengthening evidence collection and enhancing officer and public safety. ”

# PILLAR THREE | CONTINUOUS IMPROVEMENT AND ORGANIZATIONAL CONTINUITY

In 2025, In-Car Camera systems were implemented and integrated with Automatic Licence Plate Reader (ALPR) technology across 97 frontline vehicles equipped with Fleet 3 systems. This modernization initiative supports operational efficiencies, strengthens evidence collection, and enhances officer and public safety. The investment was made possible through provincial grant funding focused on increasing transparency in policing and leveraging technology to improve accountability.

## **Advancing Information Management and Governance**

A major milestone in 2025 was the procurement and implementation of a new enterprise recordkeeping software solution to strengthen Information Management and Governance across the NRPS. The new system includes automated retention workflows, enhanced search capabilities, and integration with existing applications, reducing manual intervention for both digital and physical records.

Implementation began in 2024, progressed throughout 2025, and is expected to conclude in early 2026. The Information Management and Governance Committee continues to provide oversight to ensure secure, accessible, and compliant information management practices NRPS-wide.

## **Strengthening Recruitment and Organizational Continuity**

The NRPS continues to administer a self-identification survey for new members to support long-term demographic analysis and workforce planning. With a broader NRPS-wide survey planned for 2026 under the new Strategic Plan framework. The Talent Acquisition Management System continues to modernize internal and external recruitment processes, with uniform internal postings integration progressing into the 2026–2029 Strategic Plan period.

## **Building Enterprise Strategy and Project Capacity**

The Office of Corporate Strategy and Innovation continues to mature its mandate, advancing enterprise project management practices, strategic monitoring, and process improvement frameworks. In 2025, structured frameworks for continuous improvement, process reviews, and change management were defined and implemented to strengthen organizational agility and long-term continuity. The Office of Corporate Strategy and Innovation continues to deliver high-quality analytics to inform strategic and evidence-based projects and initiatives.





# MEMBER WELLNESS AND RESILIENCY

## By the Numbers

- 1,139 proactive member check-ins completed through the Member Support Unit in 2025
- 673 critical incident check-ins completed, supported by early intervention thresholds and clinical follow-up
- 26 active peer support members, with 100% trained in Critical Incident Stress Management and Assisting Individuals in Crisis and Group Crisis Intervention supports
- 179 peer support contacts completed in 2025, meeting the annual growth target
- 9 wellness events delivered with 1,032 attendees, a 207% increase in participation from 2024

Member Wellness and Resiliency focuses on strengthening psychological safety, resiliency, early intervention, and holistic wellness supports. In 2025, NRPS strengthened its wellness infrastructure through expanded peer support capacity, increased clinical engagement, improved data tracking, and stronger external partnerships with vetted community providers.

## Building a Culture of Resiliency and Mental Health Literacy

In 2025, the NRPS continued to evolve resiliency and mental health training. The NRPS reviewed the voluntary Before Operational Stress Training and found minimal participation (2.33% completion), resulting in the program being discontinued. In its place, NRPS continued implementation of the Ontario Association of Chiefs of Police multi-tier resiliency program, delivering module 1 to pre-OPC recruits and supporting ongoing development of additional modules for career-stage resiliency training.

Resiliency capacity was strengthened through specialized training. The NRPS Psychologist and Mental Health Clinician attended FBI Academy Resiliency Training (“Boots on the Ground”), and 26 peer support team members completed resiliency training delivered by certified trainers. Grant funding was also secured through the Mental Health Supports for Public Safety Personnel Program to support additional resiliency training delivery in 2026.

## Strengthening Access to Supports and Community Provider Networks

The NRPS maintained and expanded its vetted list of mental health care providers knowledgeable about police culture. In June 2025, the NRPS hosted its first annual community provider luncheon,





“ 26 active peer support members, with 100% trained in Critical Incident Stress Management and Assisting Individuals in Crisis and Group Crisis Intervention supports. ”



# PILLAR FOUR | MEMBER WELLNESS AND RESILIENCY

bringing together 12 providers to share emerging practices, strengthen coordination, and identify additional resources. The provider list was updated and expanded to include peer-endorsed options, supporting faster and more informed access to care. A Community Safeguarding Protocol was also developed using vetted community providers to support consistent service pathways and quality assurance.

## Early Intervention and Proactive Wellness Supports

The Early Intervention Program continued to mature as a data-driven support model. In 2025, thresholds remained active through the early intervention platform, generating structured outreach and follow-ups. To strengthen frontline engagement and clinical capacity, the Member Support sworn position was reclassified and the Wellness Coordinator role was repurposed to create an additional Mental Health Clinician position. Program management responsibilities transitioned to a new Manager, Member Support Unit role, to strengthen administrative coordination and support implementation of updated program governance.

2025 wellness support activity included:

- 673 critical incident check-ins
- 165 early intervention alerts
- 7 wellness follow-ups
- 179 peer support contacts
- 77 30-day absence contacts, 27 return-to-work check-ins, and 6 supervisor-initiated check-ins

These activities contributed to 1,139 proactive member check-ins across the year.

## Peer Support Growth and Evaluation

Peer Support remained a key mechanism for stigma reduction and help-seeking. In 2025, a dedicated Peer Support Team Coordinator role was assigned, membership was maintained at 26 trained peer supporters, and peer support engagement met the annual target increase. The program continued to expand across civilian and sworn representation across districts and units.

While formal wellness surveys were paused during 2024–2025 to rebuild credibility and ensure survey results translate into visible action, the unit strengthened baseline measurement and data collection methodologies. Annual wellness surveys are planned to resume in 2026 with a sharper focus on measurable indicators, stigma-related feedback, and program evaluation outcomes.

## Promoting Physical Wellness and Healthy Lifestyles

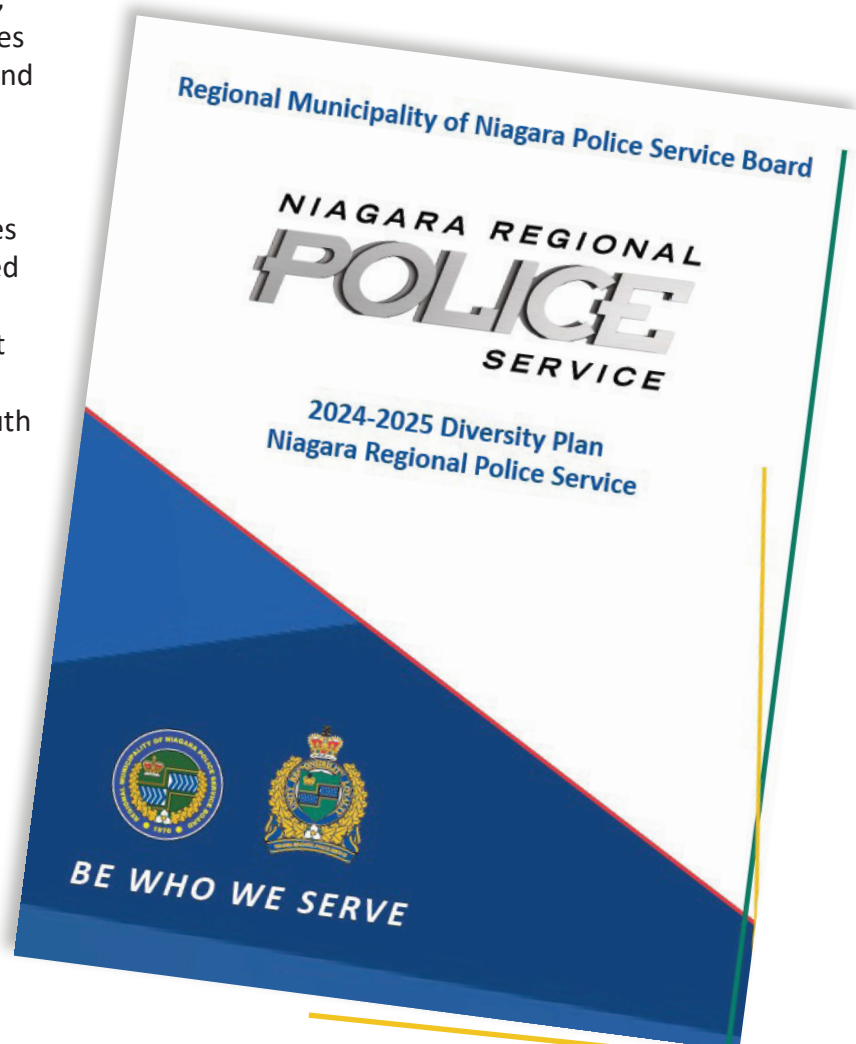
Physical wellness programming continued to expand through member-driven initiatives and events. In 2025, wellness event participation increased substantially, with 9 events delivered and 1,032 attendees, representing a 207% increase compared to 2024. Engagement was especially strong for high-visibility initiatives such as community-building wellness events and informal engagement activities, demonstrating strong member interest and demand for continued programming.



## Advancing Equity, Diversity, and Inclusion

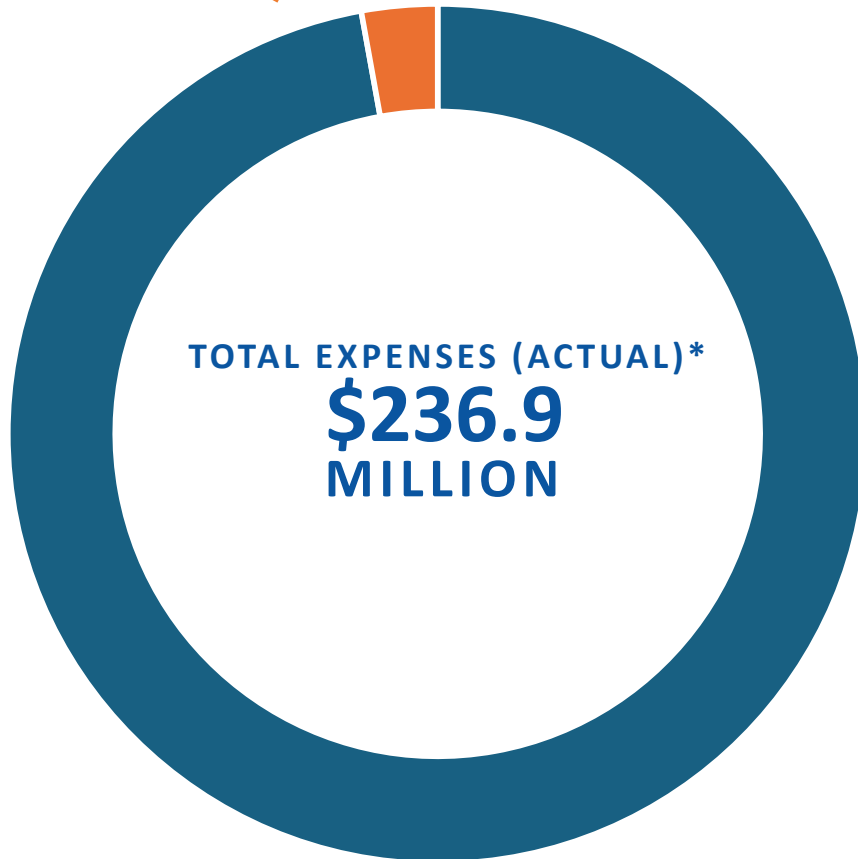
The NRPS continued to review policies and processes through an equity, diversity, inclusion, and accessibility lens while maintaining internal support networks that strengthen belonging and inclusion across the organization. In 2025, following the implementation of the 2024-2025 Diversity Plan, the NRPS completed a comprehensive review of human resources policies and key General Orders with support from General Counsel, including recruitment, promotion, training and career development, work accommodation, respectful workplace, accessibility, workplace violence, and conflict of interest processes to ensure alignment with legislative requirements and best practices.

Concrete improvements included extending work product evaluation periods in promotional processes to better support members returning from protected leaves and reinforcing equitable considerations in hiring and advancement pathways. Internal Support Networks, including the Global Internal Support Network, Women in Policing, and the Black and South Asian Members Network, remained active to provide peer connection and safe spaces for dialogue. A structured review process is ongoing to ensure all remaining General Orders are reassigned, reviewed, and updated by senior leaders, with monthly progress monitoring to strengthen accountability and transparency.



# ORGANIZATIONAL HEALTH SNAPSHOT

CAPITAL EXPENDITURES  
**\$6,771,000.00**



TOTAL EXPENSES (ACTUAL)\*  
**\$236.9**  
MILLION

OPERATING EXPENDITURES  
**\$230,723,734.00**



*\*Gross Operating and Capital Expenditures net the Transfers to Capital Reserves expenditure*

<b>EXPENDITURE</b>	<b>BUDGET</b>	<b>ACTUAL</b>
Personnel Costs	\$212,793,948	\$213,157,041
Administrative Expenses	4,878,744	5,428,549
Operational and Supply	3,156,647	3,974,491
Occupancy and Infrastructure	396,228	405,599
Equipment, Vehicles, Technology	10,181,238	9,655,213
Financial Expenditures and Regional Chargebacks	(2,210,472)	(2,239,703)
Net Transfers to Reserves	4,672,400	4,273,356
Total Gross Expenditure	\$233,868,733	\$234,654,545

<b>REVENUE DESCRIPTION</b>	<b>BUDGET</b>	<b>ACTUAL</b>
Provincial Grants	\$(10,971,054)	\$(11,123,216)
Fees and Service Charges	(5,494,900)	(5,095,533)
Other Revenues	(4,946,427)	(5,787,174)
Total Revenues	(21,412,381)	(22,005,923)
Net Expenditures Before Indirect Allocation	212,456,352	212,648,622
Indirect Allocations	18,267,382	18,660,544
Net Expenditures After Indirect Allocation	\$230,723,734	\$231,309,166



# LOOKING AHEAD COMMUNITY SAFETY AND WELLBEING

In 2025, the NRPS continued advancing the goals of Niagara’s 2025–2029 Community Safety and Well-Being Plan through strong collaboration with community partners across health, social services, education, housing, and emergency response sectors. Recognizing that complex social challenges require coordinated solutions, NRPS actively contributed to key multi-sector initiatives including Situation Tables, 9-1-1 response coordination, the Substance Use Strategy, and the Gun and Gang Prevention Strategy, and the Welcoming Streets Program. Through these partnerships, the NRPS remains committed to addressing root causes of harm, improving coordinated support for individuals with complex needs, and strengthening safety and well-being across Niagara.

To read Niagara’s 2025–2029 Community Safety and Well-Being Plan, Please Scan the QR Code:



## Priority Areas

-  **Mental Health and Addictions**
-  **Homelessness and Basic Needs**
-  **Gender-based Violence**
-  **Community Safety**



# LOOKING AHEAD NIAGARA REGIONAL POLICE SERVICE BOARD STRATEGIC PLAN 2026-2029



## Community Safety is a Shared Responsibility

The NRPS Board Strategic Plan 2026–2029 sets the direction for policing in Niagara over the next four years. Developed in accordance with the CSPA, this legislated plan outlines the Board’s priorities and expectations to ensure policing remains effective, accountable, and responsive to community needs.

This Strategic Plan is the result of extensive engagement with community members, businesses, partners, and members of the NRPS. What we heard during this consultation directly informed the priorities and actions outlined in the plan.

As implementation moves forward, the Board and NRPS remain committed to ongoing dialogue, transparency, and collaboration to strengthen community safety, build trust, advance diversity and

inclusion, modernize policing, and support organizational health and accountability.

This plan is about partnership, prevention, and shared responsibility. Your voice matters today and moving forward.

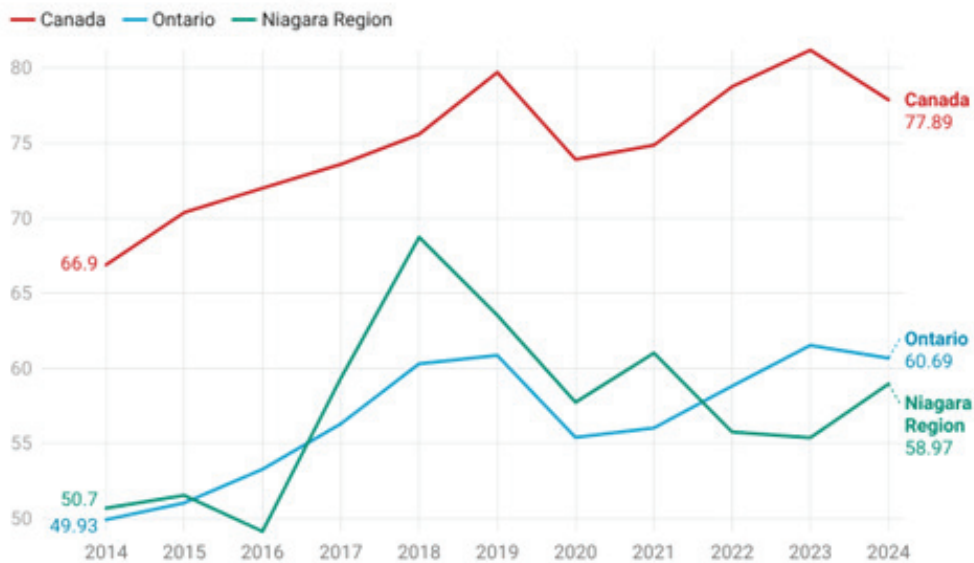
**To read the 2026–2029  
Niagara Regional Police Service Board  
Strategic Plan  
Please Scan the QR Code:**



# APPENDICES

## CRIME SEVERITY INDEX (CSI) (2014-2024)

Table 35-10-0026-01. Crime severity index and weighted clearance rates, Canada, provinces, territories and Census Metropolitan Areas.



Statistics Canada, Table 35-10-0026-01  
Source: Statistics Canada. • Created with Datawrapper

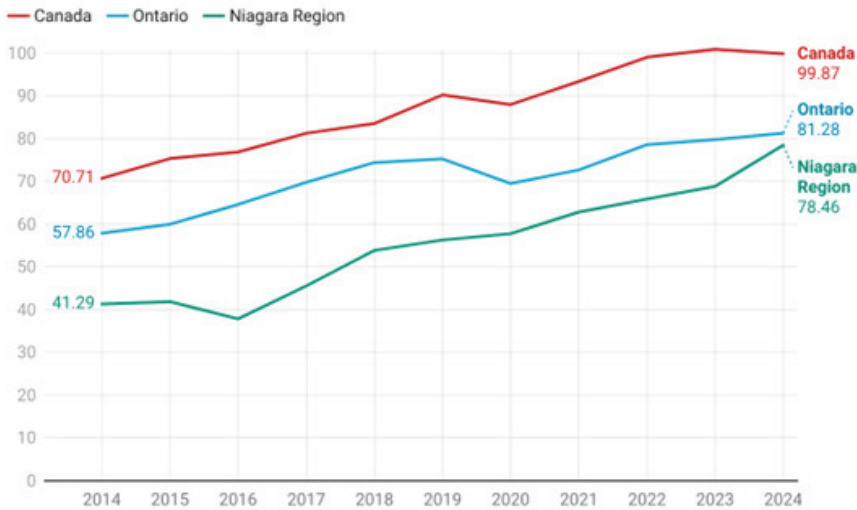
**\*\*Statistics were compiled and accurate as of March 10, 2026.**  
**\*Note: Completed investigations are subject to change pending an audit by the Canadian Centre for Justice and Community Safety Statistics (CCJCSS) requirements to comply with Statistics Canada crime reporting. As such, the final statistic may vary from the published report issued by CCJCSS.**

Year	Canada	Ontario	Niagara Region
2014	66.9	49.93	50.7
2015	70.39	51.05	51.55
2016	72.01	53.29	49.15
2017	73.6	56.32	59.37
2018	75.6	60.32	68.74
2019	79.72	60.87	63.54
2020	73.92	55.41	57.75
2021	74.87	56.04	61.03
2022	78.77	58.83	55.77
2023	81.2	61.54	55.39
2024	77.89	60.69	58.97



## VIOLENT CRIME SEVERITY INDEX (CSI) (2014-2024)

Table 35-10-0026-01. Crime severity index and weighted clearance rates, Canada, provinces, territories and Census Metropolitan Areas.



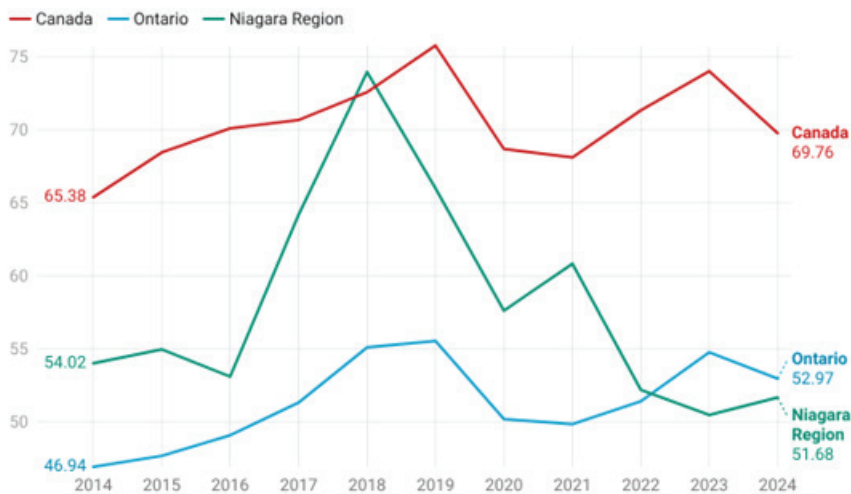
Statistics Canada. Table 35-10-0026-01

Source: Statistics Canada. • Created with Datawrapper

Year	Canada	Ontario	Niagara Region
2014	70.71	57.86	41.29
2015	75.34	59.98	41.86
2016	76.88	64.6	37.83
2017	81.27	69.79	45.54
2018	83.54	74.41	53.85
2019	90.24	75.27	56.29
2020	87.99	69.5	57.76
2021	93.4	72.69	62.83
2022	99.07	78.61	65.88
2023	100.92	79.78	68.83
2024	99.87	81.28	78.46

## NON-VIOLENT CRIME SEVERITY INDEX (2014-2024)

Table 35-10-0026-01. Crime severity index and weighted clearance rates, Canada, provinces, territories and Census Metropolitan Areas.



Statistics Canada. Table 35-10-0026-01

Source: Statistics Canada. • Created with Datawrapper

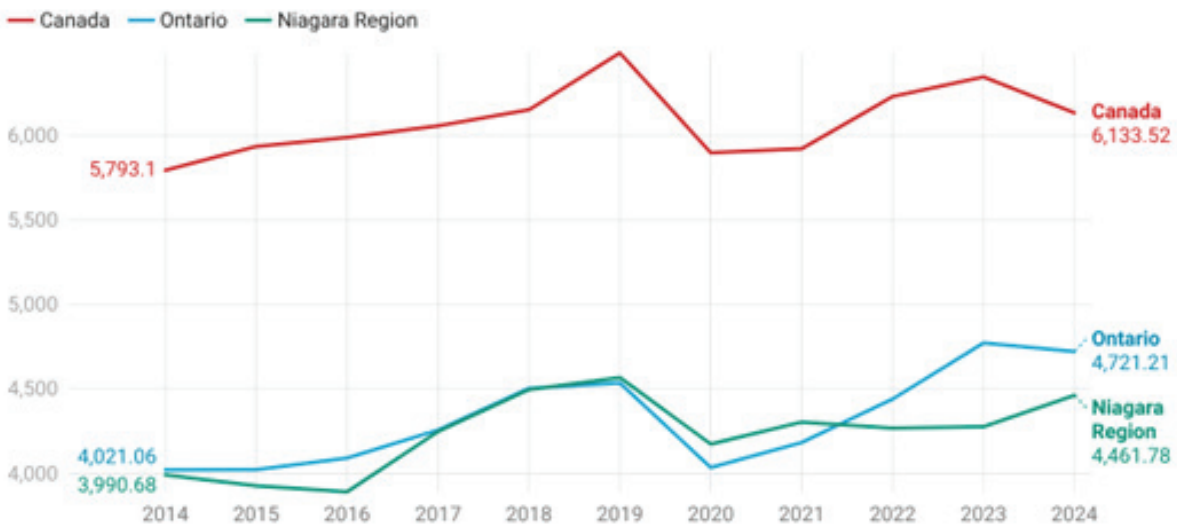
Year	Canada	Ontario	Niagara Region
2014	65.38	46.94	54.02
2015	68.44	47.69	54.97
2016	70.09	49.1	53.11
2017	70.66	51.34	64.2
2018	72.56	55.11	73.94
2019	75.75	55.55	65.99
2020	68.68	50.21	57.62
2021	68.1	49.86	60.83
2022	71.32	51.42	52.2
2023	74	54.77	50.49
2024	69.76	52.97	51.68



# APPENDICES

## CRIMINAL VIOLATIONS RATE PER 100,000 POPULATION (2021-2024)

Statistics Canada. Table 35-10-0177-01 Incident-based crime statistics, by detailed violations, Canada, provinces, territories, Census Metropolitan Areas and Canadian Forces Military Police.



Statistics Canada. Table 35-10-0026-01  
Source: Statistics Canada • Created with Datawrapper

Year	Canada	Ontario	Niagara Region
2014	5,793.10	4,021.06	3,990.68
2015	5,934.20	4,021.58	3,926.25
2016	5,986.93	4,090.56	3,890.80
2017	6,056.34	4,256.95	4,247.77
2018	6,150.98	4,503.47	4,495.18
2019	6,487.49	4,535.11	4,567.13
2020	5,896.76	4,034.37	4,173.37
2021	5,921.27	4,183.13	4,303.65
2022	6,229.91	4,440.03	4,267.25
2023	6,345.75	4,771.71	4,275.98
2024	6,133.52	4,721.21	4,461.78

*\*\*Statistics were compiled and accurate as of March 10, 2026.*

*\*Note: Completed investigations are subject to change pending an audit by the Canadian Centre for Justice and Community Safety Statistics (CCJCSS) requirements to comply with Statistics Canada crime reporting. As such, the final statistic may vary from the published report issued by CCJCSS.*



## CRIME CATEGORIES - 2021 TO 2025

Crime Category *	2021	2022	2023	2024	2025	5-Year % Change
Crimes Against Property	13,429	13,582	13,027	14,011	13,917	+3.60%
Crimes Against the Person	4,097	4,003	4,493	4,869	5,232	+27.70%
Non-CCJS	38,723	39,088	39,886	39,512	39,881	+3.00%
Other Criminal Code Violations	2,355	3,104	3,704	3,940	3,722	+58.10%
<b>Total</b>	<b>62,048</b>	<b>62,723</b>	<b>64,188</b>	<b>65,476</b>	<b>66,012</b>	+6.40%

*\*Source: NRPS RMS. Only selected categories are shown; therefore, totals may not align. Minor variances from Statistics Canada data may occur due to reporting and classification methodologies.*

## PUBLIC COMPLAINTS

Category*	2021	2022	2023	2024	2025	5-Year Average
Public Complaints	136	153	171	197	175	166.4
Service Complaints/Policy	13	9	12	2	7	8.6
Internal Complaints	16	16	14	11	13	14
Harassment	0	0	0	2	0	0.4
SIU Investigations	23	18	18	20	19	19.6

*\*Source: NRPS - Professional Standards*



# CONTACT US

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### 2 DISTRICT

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Twitter: @6NRPS

### 3 DISTRICT

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### 8 DISTRICT

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# MEDIA INQUIRIES?

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[WWW.NIAGARAPOLICE.CA](http://WWW.NIAGARAPOLICE.CA)